

Ohio State Highway Patrol

Media Release

Elyria Post • Elyria, Ohio



For Immediate Release: August 4, 2008
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Patrol's Elyria Post first in state to use video phone technology for Deaf and Hard of Hearing

ELYRIA - The Ohio State Highway Patrol's Elyria Post is the first post in the state to have a video phone that allows them to better communicate with the Deaf and Hard of Hearing communities. The new video phone number is 1-866-679-3569.

The new video phone allows users to communicate to each other through the use of American Sign Language (ASL), over a live video stream. The service can also be used in conjunction with a Video Relay Service or interpreter who will interpret the ASL into audible communication, and vice-versa, for those who are hearing and/or do not know ASL.

The phone can also be used by members of the Deaf and Hard of Hearing communities when they are on post, or if they are arrested and need to make calls. This new technology gives the Deaf and Hard of Hearing communities equal access to communication at the post level, as well as ensures their rights under the ADA regulations.

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